Installation/Monitoring/Recovery Flow Chart

Input ID and
SMTP Data
→
Install PCPH
→
- User Defined SMTP/Recipient Email
- BSI Defined SMTP/Port 25 Server
- BSI Defined SMTP/Alternative Server

Computer is
Lost/Stolen
→
•Contact Police/File Report
•Contact BSI or
•Contact Security

Monitor Recipient Email for
Stolen Computer to
"Phone Home"

Lost/Stolen Computer
Sends Email

•Do "whois" lookup for ISP
•Contact Police or Security
•Continue to monitor emails

BSI Assists Law Enforcement or
Security In Recovery Process:
•Affidavit
•Technical Expertise

Recovery Process
• Contact ISP-provide IP address
and SMTP server time/date stamp
• Provide Affidavit to ISP (if necessary)
•Retrieve IP logon/telephone information
from ISP
• Provide information for Police
affidavit for search warrant
•Police acquire search warrant

Police/Security Recover Computer